

Sample Workflow Template

Team Huddle to ID patients to engage in CoC

Check In

- Give patient CoC educational material(s)*
- Collect insurance/deductible information
- Provide financial screening tool

MA Rooming Patient

- Give patient CoC educational material(s)/resources*
- Remind provider to engage in CoC

Provider/Patient Visit*

- Trigger Question: Do you have any concerns about the costs of your medical treatment?
- If yes, hold a CoC conversation, track it on the encounter form
- If needed, refer the patient to another team member (e.g., billing and/or patient navigator)

At Check Out

Verify that CoC conversation has been tracked on encounter form

Cost saving resources:

- Formulary Coverage (or MMIT app): <http://www.formularylookup.com>
- Check [Walmart](http://i.walmart.com/i/if/hmp/fusion/genericdruglist.pd) \$4 list for generic alternatives : <http://i.walmart.com/i/if/hmp/fusion/genericdruglist.pd>
- Check www.goodrx.com for coupons (patient must print coupon)
- Check www.needymeds.org for patient assistance programs and coupons (brand name drugs)
- Check www.rxoutreach.com (discount mail order pharmacy, mostly generic drugs)

Sample Workflow

* Provider/Patient Visit



Yes



- Consider generic alternatives
- If adherence will not suffer, consider prescribing ½ tablet of higher dose
- Prescribe combination tablets when cheaper
- Consider alternative agents in the class which may be lower cost, lower tier (MMT) or offer assistance options

No



De-prescribing trial
<https://deprescribing.org>